

PRODUCT OVERVIEW

The Snowflake Training Funds program allows for the flexibility to use your training budget for certain education/training products without having to pre-select at time of purchase. The Training Funds program is subject to the terms of the Training Funds SOW and will allow you to easily order Snowflake Training using your prepaid Training Credits.

USAGE TERMS

Training Funds can be redeemed for training products pursuant to the terms of the Training Funds SOW. Training products may include private training class(es), public training seat(s), certification exam(s), and on-demand course enrollment(s). Training Funds cannot be utilized towards expenses (i.e. travel, room rental, etc.) or other Technical Services not specifically listed in the Training Funds SOW.

- All training must be consumed in the region where purchased.
- The Training Credit fees for exam test passes are regionally priced and must be redeemed in the region where the Training Credits were originally purchased.
- All Training Credits must be redeemed and all associated training must be delivered within 12 months
 from purchase date. Customers are not eligible for any credits or refunds of any fees or Training Credits
 that were not utilized or otherwise redeemed during the Term.
- Training Funds cannot be converted to any other Snowflake offering (capacity and/or other Technical Service not in the Training Catalog).
- The complete catalog of training courses that can be exchanged for Training Credits can be found at: training.snowflake.com/training_funds_redemptions

The Training Funds SOW can be located at: www.snowflake.com/legal